

QUICK REFERENCE GUIDE



Roselle Borough is located in our Netherwood Operating Area

24-HOUR CUSTOMER SERVICE: 1-800-272-1325

EMERGENCY CONTACT AFTER

NORMAL BUSINESS HOURS: 1-800-272-1325 *PRESS 4 THEN 3

LOCAL FIELD OPERATIONS MANAGEMENT:

Routine Questions:

Contact during normal business hours (Monday-Friday 8 a.m.- 4:30 p.m.) for routine questions or concerns regarding the maintenance or repair of water mains, fire hydrants, valves, services and meters, as well as road restoration and permit issues.

Contact: Mike Bange, Operations Manager

Phone: 908-791-3456

Alternate Contact:

Contact: Mike Bormann, Field Operations Superintendent

Phone: 908-791-3458

WATER QUALITY/ENVIRONMENTAL SERVICES

All water quality issues should be directed to the Customer Service Center so they can be properly logged.

DEVELOPER SERVICES: — **Contact:** Joe Davignon, Project Manager, Developer Services
Phone: 908-431-3223

GOVERNMENT AFFAIRS: **Contact:** Bill Walsh **Phone:** 856-782-2317
Contact: Kevin Watsey **Phone:** 856-782-2373

MAILING ADDRESS:

Netherwood Operating Center
1341 North Ave
Plainfield, NJ 07062

New Jersey American Water Corporate
Headquarters
New Jersey American Water Company
1025 Laurel Oak Road
Voorhees, NJ 08043